

Access Point 1

CVS Virtual Care Landing Page
cvs.com/virtual-care/

1

Click Get care now

CVS Virtual Care[®]
Make healthier happen — even from home
 Common cold? Chronic condition? Mental health support? General wellness? We're here for you wherever you need us.
 Schedule a virtual visit for you and your family in minutes. Some services can cost as little as \$0 depending on your health plan and deductible.
[Get care now](#)

2

Sign in to save time or continue without sign-in

Sign in to save time or continue without sign-in
 Sign in to save time
 Continue without sign in

Access Point 2

Aetna Health App



1

Home – Click Quick Care

Good morning, Edwin
 ID Cards Quick Care Care Team Explain
Medical aetna De
 You haven't your deductible
 \$2,300.00 \$0.00 \$21.00
 left remaining left
 Benefits and Plan Documents > Sp
 Spending Details > Sp
 Service Usage > Ser

2

Click View Offered Services

Discover CVS Virtual Care[™]
 Get affordable, quality care from licensed providers when and where you need it. With CVS Virtual Care, you can:
 • Schedule a virtual wellness visit
 • Get 24/7 care for common conditions and minor injuries
 • Talk with a provider for mental health counseling
 • Message your dedicated Care Team with questions
 • And more
[View Offered Services](#)

3

Click Plan Your Visit

CVS Virtual Care[™]
 Affordable care from licensed providers
 Schedule
[Plan Your Visit](#)
About CVS Virtual Care
 Get quick, affordable care from licensed providers anytime. You can get help with:
 • Minor injuries and common issues
 • Mental health counseling*
 • Checking your medical history online
What to Expect
 After you schedule your first visit, you'll get a welcome kit with a device to check your blood pressure and heart rate.

4

Click Share Aetna info for Single Sign-On

About CVS Virtual Care
 Get quick, affordable care from licensed providers anytime. You can get help with:
Leaving Aetna for CVS Virtual Care[®]
 To simplify CVS sign in, account creation, and scheduling, you can save time by sharing your and any dependents' personal info from your Aetna profiles. Or you can enter the info manually at CVS Virtual Care. The CVS Virtual Care site has its own [Terms of Use and Privacy Policy](#).
[Share Aetna info](#)
[Continue and enter info myself](#)

5

Select Patient in CVS Virtual Care

Hi Edwin. Who needs care?
 Edwin S.
 Kelly S.
 Lisa S.
[Add someone else](#)
[Next](#)
 Exit to home

Access Point 3

Aetna Health
[Aetna.com](https://aetna.com)

1

Home – Click Find Care & Pricing and Virtual Care Providers

aetna
 Home Claims Benefits Find Care & Pricing Prescription
 Welcome, T
 Go to Virtual Care
 Go to Medical Pricing
 Quick Care
 Virtual Care Providers
 Benefits
 Your Profile

2

Click View Additional Info

Home Claims Benefits Find Care & Pricing Prescription
 Back to Quick Care
Virtual Care
 High-quality, affordable care when and where you need it.
 General Care Mental Health
CVS Virtual Care[™]
 Ages 18+ months
 Specialty: Non-Emergency Care, Primary Care, Sick Visits, Wellness Exams
[View Additional Info](#)

3

Click Plan Your Visit

Home Claims Benefits Find Care & Pricing Prescription
 Back to Virtual Care
CVS Virtual Care[™]
 Affordable care from licensed providers
[Plan your visit](#)
Online Scheduling
 About CVS Virtual Care
 Get affordable, quality care from licensed providers when and where you need it. With CVS Virtual Care, you can:
 • Get care including your wellness visit and sick visits
 • Connect with a provider 24/7 for common conditions
 • Talk with a provider for mental health counseling
 • See the group of health behavioral science experts at Aetna

4

Click Share Aetna info for Single Sign-On

About CVS Virtual Care
 Get quick, affordable care from licensed providers anytime. You can get help with:
Leaving Aetna for CVS Virtual Care[®]
 To simplify CVS sign in, account creation, and scheduling, you can save time by sharing your and any dependents' personal info from your Aetna profiles. Or you can enter the info manually at CVS Virtual Care. The CVS Virtual Care site has its own [Terms of Use and Privacy Policy](#).
[Share Aetna info](#)
[Continue and enter info myself](#)

5

Select Patient in CVS Virtual Care

Hi Edwin. Who needs care?
 Edwin S.
 Kelly S.
 Lisa S.
[Add someone else](#)
[Next](#)
 Exit to home